

Dear Valued Guest,

Thank you for choosing the Westin Dallas Downtown for your upcoming stay! We are so excited to welcome you to your home away from home.

As you prepare for your stay, we would like to share details of the Marriott International's Commitment to Clean page - <https://clean.marriott.com>. We understand now, more than ever, that travelers have questions regarding precautions and what safety measures we have in place to protect the health and well-being of our guests and our associates.

Stay Well: Preparing for Your Upcoming Stay

Marriott Bonvoy

Through our Marriott Bonvoy™ mobile app, we are able to provide you with the exceptional experience you expect, with minimized contact. Marriott Bonvoy members can use the Marriott Bonvoy App (also available on the App Store and Google Play) to take full advantage of our "Contact Lite" service options, including: Mobile Check-In, Mobile Check Out, Mobile Key, Chat and Guest Requests.

[Enroll Here](#) | Complimentary WI-Fi

Not a Marriott Bonvoy member yet? Scan the QR code to join complimentary, and then download the [Marriott Bonvoy App](#) to take advantage of our mobile options plus start earning towards complimentary nights and receive complimentary Wi-Fi instantly. Marriott's Bonvoy rewards program is partnered with Uber to give you even more earning options. Now, travelers who link their Uber account with their Marriott Bonvoy account can earn points toward free Marriott brand stays and upgrades by riding in certain Ubers and ordering Uber Eats

WI-Fi guestroom instructions

Connect your device to "Westin Guestroom" network
Enter your "last name" and "room number" where it asks
SKIP Access code and click "continue"

Driving Directions and Parking

Valet parking is located at the main hotel entrance, 1220 Elm Street, Dallas TX 75202. Self-parking is underground parking (same address). Both options offer in and out privileges. Overnight parking rates (taxes included):

- Self-parking - \$32.48
- Valet - \$48.71
- Oversized vehicle – \$54.13

Dry Cleaning Service

Same day Service - Monday – Saturday
(turn in to the front desk by 8am, back by 7pm)
Laundry bag and request ticket are in the closet

Hours of Operations

We are committed to making our property's amenities available to you while complying with local regulations. Please note these modifications:

Hotel Registration

Check in is 3pm and Check out is 12pm.
The Front Desk and Lobby for check-in is located on the 2nd floor.

Sundry Shop

We have a variety of beverages, snacks, beer, wine and spirits for purchase. There is also a **microwave** for your use 24/7, to the right of the Front Desk on the 2nd floor

In-Room Dining (QR codes are on the back)

Grill & Vine menu - order to-go breakfast, lunch & dinner – available daily 7am – 10pm

Restaurants (QR code is on the back)

Grill & Vine

- Breakfast/Buffer: Monday - Friday, 6:30am – 11am and Saturday & Sunday, 7am – 12pm
- Lunch: Monday – Friday, 11am – 2pm and Saturday & Sunday 11am – 5pm
- Dinner: daily 5pm – 10pm
- Lobby Lounge (Bar): Sunday – Thursday, 2pm – midnight, Friday, 2pm – 2am and Saturday, noon – 2am
- Pairing Party (sample local food & beverage favorites): Every Tuesday, 6pm – 8pm, open to guests, neighborhood residents and business workers
- Social Hour: Every Friday, 5pm – 7pm. 25% off food and house beverages
- Live Entertainment: Every Friday, 8pm – 11pm
Social Hour drink and food specials

One Main Perc (QR code is on the back)

Located on Street Level, Main Street side is our coffeehouse, Rise early for a Starbucks® coffee or famous Frappuccino®. Freshly baked sweets and pastries, hot breakfast sandwiches and pre-packaged snacks. Open Monday – Friday from 7am to 2pm.

Westin Workout

Located on the 32nd floor, open 24/7. Must be 18 years of age or older. Guest Room Key required for access. **We have the Peloton Bike.** There are cloth wipes and yellow disinfectant spray to wipe down used equipment. Yoga mats are available at the front desk for your personal use during your stay.

Scan to view
Westin Dallas
Downtown Hotel Guide



Pool

Located on the 32nd floor, open daily from 5am until 10pm. Food and drinks are allowed, but no glass of any kind. Please always practice social distancing and dispose of any trash in the waste bin located by the door.

Smoking & Vape-Free Policy

We are committed to providing a smoke-free environment. There is a \$250 recovery fee for guest who do not comply in order to cover the extensive cost of restoring the room back to a smoke-free condition. There are designated areas outside where guests can smoke.

GLOBAL BUSINESS TRAVEL ASSOCIATION (GBTA) MARKET



We are excited to welcome our top global travel executives from all over the US in addition to some of esteemed industry colleagues. In preparation for the GBTA convention, we will have some lobby vendors, activations and live entertainment. See schedule of events below:

8/12 - Saturday VIP Mini Market in the Lobby: 2pm- 6pm
8/12 - Saturday Evening Live Entertainment: 8pm- 11pm
8/13 - Sunday VIP Mini Market in the Lobby: 12pm- 3pm
8/15 - Tuesday Evening Pairing Party w/ Live Entertainment: 6pm- 9pm
8/16 - Wednesday Morning Juice Shots: 7am- 9am
8/16 - Wednesday VIP Mini Market in the Lobby: 10am- 1pm

We thank you, for making us your home away from home.

Throughout your stay, we trust that you will experience the same genuine care that you have grown accustomed to while visiting Westin and Marriott properties across the globe. Our team is ready to take great care of you so please do not hesitate to reach out to us if you need anything before or during your stay, our team will be pleased to assist you — morning, noon or night! Just call the front desk at 972-584-6650 and we will be at your service.



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The Westin Dallas Downtown